

(only complete and return this form if you wish to revoke the agreement)

Return policy Illumade BV.

You can return products provided they are not damaged and still in their original packaging to the greatest possible extent. Return shipments are at the expense and risk of the buyer. This means that Illumade cannot be held liable for returned products getting damaged or lost. Always ask for a tracking code and save it.

Conditions

- You return the product within the 30-day approval period. This period starts the day after you receive your product. If you order multiple products at the same time, you can return them up to 30 days after having received the final product.
- If reasonably possible, the product should be returned in its original packaging.
- If at all possible, please include the reason of returning the product as well as the invoice (or a copy thereof) on the packaging.
- We will refund the purchase amount to your bank account within 14 days of receiving the returned product.

To speed up the process, it is important that you first notify us of the fact that you wish to return something by sending an e-mail to contact@lightswing.nl.

Return address:

Montapacking Roosendaal B.V.
Watermolen 6
4751 VK Oud Gastel

I/we* hereby notify you of the fact that I/we* wish to revoke the agreement regarding the sale of the following products:

Ordered on*/received on*

Name/names consumer/consumers*

Address/addresses consumer/consumers*

Reason for returning the product